### **Outlook VM Call Attendant Voice Mail Reference**

# To retrieve outlook voicemail from a district phone

Dial 54401. Enter your PIN # and Ext. #.

\*Your default voicemail PIN is emailed to you by Outlook. You can change this later (see additional commands) by default, the system responds by voice commands.

## Press 0 at anytime to use the phone KEYPAD TO NAVIGATE

Press 1 forVOICE MESSAGESPress 2 forEMAIL MESSAGESPress 3 forCALENDAR OPTIONSPress 4 toFIND A CONTACTPress 5 toCOMPOSE A MESSAGEPress 6 toCHANGE PERSONAL OPTIONSPress 7 toTURN OFF VM GREETINGPress 0 toREPEAT MENU

#### **Additional Commands**

Personal Options Menu (#6) Press 1 to turn ON/OFF VM GREETING Press 2 to RECORD GREETING / CHANGE PIN #

Voice Mail Message Menu (#1) Press # for NEXT MESSAGE Press 1 to REPLAY MESSAGE Press 2 to CALL BACK Press 7 to DELETE MESSAGE Press 11 for PREVIOUS MESSAGE

Email Message Menu (#2) Press # for NEXT MESSAGE Press ## for NEXT UNREAD MESSAGE Press 1 to REPLAY Press 2 to CALL BACK Press 4 to ACCEPT MESSAGE Press 7 to DELETE MESSAGE Press \*7 to UN-DELETE MESSAGE Press 8 to REPLY Press 11 for PREVIOUS MESSAGE

## To retrieve outlook voicemail from a personal phone

#### Dial 585-4401. Enter your PIN # and Ext. #.

\*Your default voicemail PIN is emailed to you by Outlook. You can change this later (see additional commands) by default, the system responds by voice commands.

Press 0 at anytime to use the phone KEYPAD TO NAVIGATE

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#### **Additional Commands**

Personal Options Menu (#6) Press 1 to turn ON/OFF VM GREETING Press 2 to RECORD GREETING / CHANGE PIN #

Voice Mail Message Menu (#1) Press # for NEXT MESSAGE Press 1 to REPLAY MESSAGE Press 2 to CALL BACK Press 7 to DELETE MESSAGE Press 11 for PREVIOUS MESSAGE

Email Message Menu (#2) Press # for NEXT MESSAGE Press ## for NEXT UNREAD MESSAGE Press 1 to REPLAY Press 2 to CALL BACK Press 4 to ACCEPT MESSAGE Press 7 to DELETE MESSAGE Press \*7 to UN-DELETE MESSAGE Press 8 to REPLY Press 11 for PREVIOUS MESSAGE

\*Remember to PRESS # to save your changes.

\*Remember to PRESS # as soon as you are done recording your Name or Greeting.

For more information or help with Outlook Voicemail, please contact the I.T. Department (619) 585-7995 or by Email @

http://www.suhsd.k12.ca.us/it/computersupp ort/ .